

WHAT STUCK WITH ME

- First we plan...then we do.
- Mother/daughter VR video was heartbreaking!
- Bouncing Football into net to win
 - Creativity 101
- AI cannot replace the significance of objects as symbols of memory or love
- Innovation with AI- Death Doulas
- Eerie, scary, horrifying that someone thought it was a good idea to have VR of a dead loved one. We need to get ahead of this!
- Experiment: AI at conference to support the attendees
 - + topic: how do we care for our staff.
- MM RADAR --> really hit home
 - "UPSKILLING"
 - CareNavigatorRole
- The AI Innovations that Eve and Matt presented are phenomenal the time reduction is astounding.
- We are the only ones who can safely manage the use of AI w/ grief and hospice. In the wrong hands, it's dangerous.
- Anyone using heartmath? Technology with a human touch
- Hospice started as a disruption to the hospital system. Once a benefit was created, we shifted to protect that benefit. We need to be a disruptor again to meet patient need.
- Legislative Innovation
 - Ohio House B286 2018
- The Build or Buy question is much easier to answer if you have programmers employed at your organization. Most of us don't.